# GUARDIANS VS PREDATORS

0

BY SANTOS, JOSE

## EXECUTIVE SUMMARY

This paper describes the online campaign initiated by a group of DEVC 208 students against internet-initiated sex crimes to minors or online predation. Entitled **Guardians vs. Predators**, it establishes the lack of awareness of Filipino parents/guardians on online sexual predation and proposes an 8-month, 3-phase campaign to address the issue. This report dwells on the 1st month of phase 1 of the programme.

The campaign was launched from September 2-28, 2013 via the campaign website **www.guardiansvspredators.info** and Facebook page, **www.facebook.com/guardiansvspreds** using interactive, informative and visually-appealing communication materials; some even with rewards. Our materials convey research-based tips which debunk online predation stereotypes and calls to action which prevent sexual predator grooming.

Guardians vs. Predators has been successful in driving awareness on online predation. It not only improved knowledge of and belief against the social problem, it has also managed to influence the target audience to take at least 1 action against online predation (with 52% of respondents increasing the monitoring of their wards' online activities). More importantly, the campaign has successfully prepared the audience for the succeeding phases of the programme.

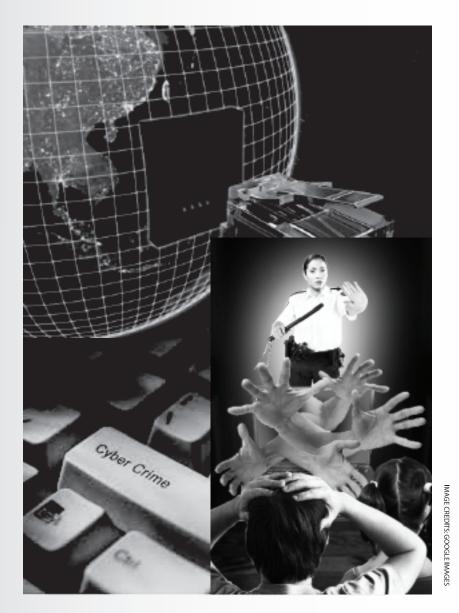
To ensure goals are exceeded in the next months, the campaign recommends [a] more interactive communication materials, [b] expanding the location (implementing offline), [c] using other media (other social networking sites; print, events, and other offline media), [d] and involving third party resources such as Internet cafes and schools.

The forthcoming phases of the campaign foresee a more engaged set of stakeholders contributing to a safer online environment for minors.

## CONTENTS

BACKGROUND, PURPOSE AND FOCUS	02
SITUATION ANALYSIS	03
SWOT Analysis	
Literature Review	
TARGET AUDIENCE PROFILE	04
MARKETING OBJECTIVES & GOALS	
Objectives	
Goals	
FACTORS INFLUENCING ADOPTION OF BEHAVIOR	07
POSITIONING STATEMENT	07
MARKETING MIX STRATEGIES	08
Product	
Price	
Place	
Promotion	
MONITORING & EVALUATION	22
BUDGET	23
CAMPAIGN IMPLEMENTATION & MANAGEMENT	24
RESULTS	25
Baseline data	
Post-survey data	
Facebook metrics	
DISCUSSION	31
APPENDICES	32
Literature Sources	
Baseline Survey Instrument	
Post-Survey Instrument	

## 1.0 BACKGROUND, PURPOSE AND FOCUS



Technological advancements such as the internet bring about growth and development to a country but it can also pose a number of threats to its citizens. Due to the misuse and abuse of the Internet, the Philippine congress passed the Cybercrime Prevention Act (RA 10175) on September 12, 2012. This law covers "internet crimes" such as cybersquatting, cyber sex, child pornography, libel, identity theft & illegal access to data.

In the Unites States alone, more than 500,000 predators are online daily and 1 in 25 minors (the victims) receive online solicitation from a predator to connect with the minor offline. Although the Philippine Cybercrime Law reaffirms existing laws for the protection of minors, it does not directly address the threat of online sexual predation. There are also no current campaigns/institutions in the country that specifically address this issue, nor is there a government body that censors/regulates Internet content for minors. Thus, the majority of mainstream media campaign on Internet safety is focused on cyber bullying and online financial scams.

The purpose of "**Guardians vs. Predators**" is to address the (potential) social issue of online predation in the Philippines through preventive action: the early intervention by guardians on sexual grooming of minors by predators online.

## G

## 2.0 SITUATION ANALYSIS

## 2.1 SWOT ANALYSIS

The following are internal and external forces which impact planning decisions:

## STRENGTHS

Modern-day guardians can be easily reached through the Internet, mainly through Social Networking Sites (SNS).

Facebook is the most dominant SNS in the Philippines, and has been proven to reach and engage a wide audience at a faster rate even with minimal resources compared to traditional media.

Many best practices materials on anti-sexual predation campaigns, plus research and data gathering tools are available online.

## OPPORTUNITIES

The Filipino trait of respecting/heeding elders favors our target audience.

Schools -along with Internet shop owners and other pro-minors' safety groups- may be tapped to support the campaign.

The campaign has the potential to initiate amendments on the Philippine Cybercrime Law.

## WEAKNESSES

Absence of an established local group/ally against online predators.

Sensitivity of the topic may discourage target audiences to participate in the campaign.

Inability or refusal of guardians to learn and use Internet parental controls (e.g. filtering, blocking, monitoring).

## THREATS

Computer/Internet skills of guardians might be less advanced than their wards. A number of them may not even have SNS accounts.

Based on available reports on online predation in other countries, predators today may have changed their tactics to avoid being identified.

## 2.2 LITERATURE REVIEW

An exhaustive list of anti-online predation campaigns were consulted for this project [see **Appendix A**]:

The main takeaway from these sources is they debunk the prevalent myth on online predators (that they disguise themselves as children, gain the trust of their victims, initiate an offline meeting, then abduct and sexually assault the victims).

### In reality:

• Predators rarely deceive victims by posing as children. They admit to being older and broach the topic of sex once they have gained the trust of their victims. Disconcerting status differences such as age and social background that may pose barriers to comfortable face-to-face communications between adolescents and adults is less of an obstacle online.

• Most victims who meet predators offline go to such meetings *expecting* to engage in sexual activity. Contrary to how media portrays them, victims are rarely abducted. When deception does occur, it often involves promises of love and romance by predators whose real intent is sex or psycho-sexual abuse.

• What creates risk for teens online is not innocence about sex. The factors that make the youth vulnerable to seduction by online molesters are complex and related to immaturity, inexperience, impulsiveness, normal sexual urges, and the thrill of trying out something that is new or taboo.



### LITERATURE REVIEW CONT...

• Ninety-nine percent of internet-initiated sex crimes against minors happen in the 13-17-age range. Pre-pubescent minors (those under 12) are still in developmental stages and rarely become victims since they are not yet interested in sex or romance.

• Facebook & other social media have little contribution to the social problem since the 'seduction' of teens by predators happens in private, *interactive* media such as chat rooms, private messages, instant messaging, and e-mail.

• Passive activities such as posting personal information online or simply interacting with strangers do not make teens susceptible to online predation. But those who go further such as interact, provide personal information *and* talk about sex are more prone to aggressive sexual solicitation.

• One possible protective feature of the Internet is that time is required to move relationships from communication to physical contact.

• Another important audience are the peers and other "bystanders" who know about the romantic involvements of their friends with online strangers. Bystanders may heed messages to take preventive measures when they see friends drawn into dubious online relationships. Participants in Internet networks and chat rooms are also bystanders who can take steps to report inappropriate behavior and enforce responsible standards.

## 3.0 TARGET AUDIENCE PROFILE

Our **primary audience** is composed of male/female guardians with wards ages 13 – 17. A guardian is defined as an adult who has legal responsibility over a minor, including the latter's use of the internet. Typically, guardians are parents or legal guardians, but our expanded definition covers teachers, Internet café owners, chaperones, and other similar roles.

The target guardians for this study are working class Filipinos residing in the Philippines, between the ages of 35 and 55. They have social media accounts, are familiar with interactive online media, and are mostly in the pre-contemplation stages of involvement as far as online predation is concerned.

Our **secondary audience** is composed of online bystanders with the same demographic as both the guardians and wards, but lacking the direct responsibility over the subject wards. This audience is tapped in the latter phases of the program.

For this campaign, the audience size is dependent on the size of the online social network of project members. From our 3,500 combined online contacts, **200** were identified to belong to our target primary audience and shall serve as our **total population**.

## 4.0 MARKETING OBJECTIVES & GOALS

Based on Prochaska's Stages of Change, we aim to move our target audience from lack of awareness (pre-contemplation) to awareness (contemplation), then to interest, motivation (determination) and action. The details are as follows:

## 4.1 OBJECTIVES

OBJECTIVE	PHASE 1: (1st – 3rd month) Contemplation & Determination	PHASE 2: <i>(2nd to 6th month)</i> Action	PHASE 3: (4th to 8th month) Maintenance
Behavior	Seek more information regarding online predation	Communicate to wards the dangers of online predation Employ preventive measures (e.g. apply computer parental controls)	Self-organize into a community against online predation
Knowledge	Know the dangers of online predators & how to detect the predator grooming process	Know what & how to educate their wards regarding online predation Know the different preventive measures	Know who else shares their cause and how they can support each other
Belief	Believe that online predators are a rea	al danger and they can do something to st	cop/prevent it.

## 4.2 GOALS

Since this report covers only the first month of marketing, we will only discuss the goals for the 1st month of Phase 1.

GOALS	PHASI	<b>1: Contemplation.</b> From September 2	2-28, 2013
All goals are to be accomplished by September 28, 2013.	<b>BEHAVIOR</b> Seek more information regarding online predation	<b>KNOWLEDGE</b> Know the dangers of online predators & how to detect the predator grooming process	<b>BELIEF</b> Believe that online predators are a real danger and they can do something to stop/prevent it.
Note: Population = 200 guardians Sample size = 50 with +/- 12 margin of error and 95% confidence level.	<ul> <li>50 guardians to visit and like our Facebook page</li> <li>50 guardians to participate (by comments or posts) in Facebook activities</li> <li>20% of page fans to share content on their own Time- lines</li> <li>50 guardians to take at least 1 action against online predation</li> </ul>	<ul> <li>Increase page consumption (total likes, people talking about the page, weekly total reach) by at least 50%</li> <li>50 guardians to confirm improved knowledge on online predation</li> <li>50 guardians to confirm increased ability to detect signs of online sexual preda- tion grooming</li> </ul>	50 guardians to rate online predation as a real area for concern. 10% of page fans to show intention (thru comment or post) on taking action against online predation
Create baseline data on guardian demographics & online behavior	50 guardians to provide information • Purpose for use of Internet • Main Internet access point • Frequently used online services • Knowledge of online services	on on: • Knowledge of wards' online acti • Quality of communication with • Awareness of online dangers	

## 5.0 FACTORS INFLUENCING ADOPTION OF BEHAVIOR

For this segment, we refer to behavior spanning all 3 marketing phases.

	Desired Behavior	Competing Behavior
Barriers/Cost	Adult learning – guardians may be too lazy, old, passive or not have enough time to learn about online predation & its preven- tive strategies Existing communication problems with wards (may be hard for guardians to talk about sensitive topics)	Lack of communication with/ control over wards is considered bad parenting
Benefits	Safety of wards & against online predators Guardian's peace of mind Stronger guardian-ward bond thru better quality of communication	Strict monitoring/spying on wards are generally frowned upon Curiosity of wards/peer pressure are not easily controlled

## 6.0 POSITIONING STATEMENT

We want guardians to understand that the minors' safety against online sexual predators is of equal measure against threats to offline sexual predators, and far more important than reliance on default computer and internet filters to auto-police online activities.

## 7.0 MARKETING MIX STRATEGIES

## 7.1 PRODUCT

Our *core product* is maintaining the safety of wards against online predators. The *actual product* involves guardians adopting preventive measures, which includes educating their wards about the dangers of online predators or using parental control software. *Augmented products* include: comprehensive & easy-to-digest information on the product, open communication lines between guardian & ward, and access to parental control software.

## 7.3 PLACE

As per the DEVC 208 Course Guide, the campaign is administered over cyberspace. However, for phase 3, the campaign plans to move offline starting with Internet shops and schools.

## 7.2 PRICE

To adopt the desired behavior, guardians are offered:

Monetary/tangible	Non-monetary/intangible
Prizes for participation in Facebook activities Access to parental control software	Series of simplified, relevant, and visual- ly-appealing information to make learning & communicating easier Society's approval for taking initiative to be better guardians, plus peace of mind Stronger bond with wards thru better quali- ty of communication

## 7.4 PROMOTION

Below are communication materials broadcast over our main marketing channels: the Guardians Vs. Predators Facebook page & website. Facebook posts are more interactive & visual-heavy, while the website provides more in-depth information.



### **Branding & Concept**

The message and art direction are inspired by the Movie and Television Review & Classification Board (MTRCB) notices aired in local TV channels. These are the green General Patronage or 'G' rating for content that is appropriate for all audiences, and red Strong Parental Guidance or 'SPG' rating for content that may include adult themes, explicit language, violence, sex, horror, and drugs. The "G" and "SPG" symbols and the visual cues they represent were used for better recall. For this project, the "G" on a green shield stands for Guardian –approved behavior, while the red 'SPG' logo warns of behavior linked to Sexual Predator Grooming process.

For Facebook (Guardians Vs. Predators or via www.facebook.com/guardiansvspreds), the following calendar of materials was posted:

### August 31

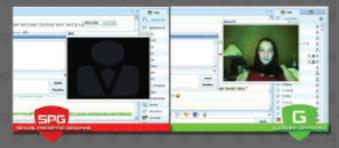
#### SPG SPG CHRT CODES GROOMING WETTER OUT if your ward uses the following codes below, which usually means they have something to hide: are activities deliberately undertaken by online sexual predators to befriend & establish an emotional connection with a minor. It aims to lower the minor's inhibitions in preparation for sexual exploitation. Although there are many ways to groom a PAW or PRW Parents Are Watching victim, most often, they begin with establishing trust. PR Parents In Room Parents Over Shoulder POS MIRRORING P911 Parent Emergency creates an illusion of camaraderie designed to break the barriers of "stranger danger". If a minor is lonely, the predator mirrors that emotion and tries to fill the LMIRL Let's Meet In Real Life void by telling the victim that he understands the feeling and would like to be a friend.





August 31 cont...

## CHATMATES



WRITCH CUT if your ward is chatting with strangers who refuse /keep making excuses not to show their faces in real-time.

## CHAT ROOMS



WHIT IS DUT If your ward is constantly chatting in private chat rooms with relatively older strangers, instead of their peers in public, monitored rooms.

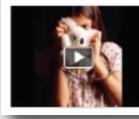
## CHAT TOPICS

G



WETCH OUT if your ward is chatting with strangers who keep on initiating sex (-related) topics.

Here's a harrowing video on child grooming in the context of sex trade. And it all started with minors talking to strangers online. http://www.youtube.com/watch?v=M2PMePCCk6A



Child Grooming - an educational video for student nurses www.youtube.com

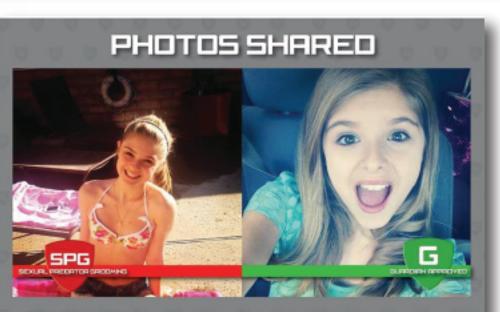
This is a video i produced for a presentation at university

Here's a closer look at the grooming process. Watch it with the entire family! http://www.youtube.com/watch?v=vUaN3Q5EU4E



The Grooming Process www.youtube.com

Internet predators use a process called grooming to develop a relationship with a teen online. These tactics lead children to believe that no one else can un...



WRTCHOLT if your ward is asked by people they just met online to share semi-clothed photos of themselves (including swimsuits) or photos in sexy poses.



### September 9



Personal information is much more than just a name, address, or phone number—it includes anything that lets a predator know something specific about the child. They "fish" for information by asking basic questions, followed by more specific questions. A combination of unrelated bits of information can direct a predator to a very narrow area.

#### 

This gives clues on the possible city and town the victim resides in. The predator will then search for more details about the area in an attempt to draw more out of the victim.

### September 11

Share this post and get the chance to win exciting prizes!



## YOUR WARD'S CHAT LOG SPG Chat Chat details Chat Start Time: 03/21/13 2:10:26.433000MM Chat End Time: 03/21/13 2:13:19.597000AM Chat ID: A Chat log Details Conversation Message TEEN\_17: My falks wud kill me if they found out. Ial LURN4LUV; I know, but i'm dyyyying to see you babe TEEN\_17: y you call me babe TEEN\_17:? LURN4LUV: coz i think Tim falling in love with you TEEN\_17: ya, right LUKN4LUN: did i lie to you when i said i'd send you those gifts? TEEN\_17: no LUKN4LUV: did i lie when i promised l'd keep your secrets? TEEN\_17: ummm LUKN4LUM: i just want to tell you in person how beautiful u are babe LUKN4LUV: babe? TEEN\_17: ok just this once, but id have to wait till everyone;s asleep HOW WOULD YOU DEAL WITH THIS? Share your thoughts below

### September 15

For more comprehensive info on the fight against SPG, check out our website:

## http://guardiansvspredators.info/



### Guardians vs Predators guardiansvspredators.info

Your Info Source Against Online Sexual Predator Grooming (SPG)

### September 16

SPG Alert: Offline Behavior to Watch Out for Album (4 photos)



WETCHOLT if your ward is receiving & storing pornography from online strangers. Porn is used by predators to desensitize their victims to sex/ lower their inhibitions in preparation for offline exploitation.

September 16 cont...



WETTER FUT if your ward is withdrawing from regular social activities and spending large amounts of time online, at late hours of the night.

If looks could kill: what do predators look like? First 5 to answer correctly wins SM gift packs! Be sure to tell us why.



### COMPUTER SECRECY



the screen (Alt + Tab) when you enter the room, and when they have secret e-mail & instant messaging accounts.



WRITEHOLT if your ward is receiving phone calls, mail deliveries or money from online strangers (or people you don't know offline). "Generous" gifts are used by predators to evoke gratitude from their victims, which speed up an offline encounter.

Cell phones are one of the most dangerous gifts since they provide direct communication between predator & victim.

### September 17 cont...



#### Protect Your Children from Internet Pedophiles

One in four children in chat resource on the internet will be solicited by a child predator. These pedophiles so etc a target cith ensirements for finding their prey, and the internet hos become their floriding ground. To ensure that your children and heusehold are safe from the threat of these produces, consider these type from Detective James Brown, officer incharge of the LFPD's feasurity Explored Child Unit.



### Parents should educate themselves on basic computer knowledge.

Parents should be the ones to set up all intermet accounts and passworks. Wale can poulnew/pour debf's account name and password. Sou should also be aware illanyother e-mail accounts your child may have. Take the time to learn about intermet filters, firewalls, monitoring suttware and ether tools. Use your hurster history, rathe and rookies to find out what site your lobb have been resulting. Brute their sames, including nicleasance, into popular march engines to see if they have public prelifies on social networking sites. Do the same with your address and phone number. You might be surprisedly how match of your presson in optimic softmar.

### September 19



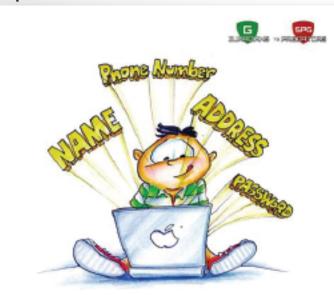
#### Never, ever leave your child alone in a room with a computer connected to the Internet.

Any histories connected computer should be in the community part of the bound. It should only be underdow a parameter are bound and parameters affective a section of the comparison of the bound on the section of the comparison of the bound on the bound of the boun

### September 20



# 14



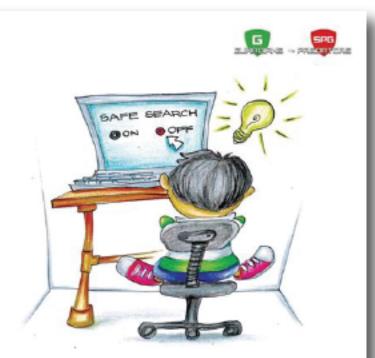
### Never, ever give out personal information over the Internet.

This is a good gractice for both children and parents. It makes it can be for people to find out about you if you have provided them with any personal information. If you have to give some information, only give your state identification. Never give out your city, birthday, name, or school you attend.

### Get your free 30-day trial of Integard Home here: http://download.cnet.com/Integard-Home/ 3000-2132\_4-10692011.html

Integard will protect your wards from inappropriate web sites and alert you to suspicious activity from possible cyber bullies or predators.

### September 22



### Locking certain computer sites doesn't work.

Computer filters don't work for chat rooms, and there are no blocks for the chat rooms. There is software to monitor a child's activity, but not their chatactivity.

"Online predators know what they're doing, do you?" http://www.youtube.com/watch?v=9waE2A-uIxQ



Child Internet Safety PSA - Online Predators www.youtube.com

Child Internet Safety PSA - Online Predators

POLL OF THE WEEK: "As guardians, do you now believe online predation is a real area of concern?"

Please answer with either YES or NO below. We have something special in store for the 1st, 5th, 10th, 20th & 30th respondents Thank you for your continued feedback and support.



http://www.youtube.com/watch?v=1gWOywMJUfE& feature=youtu.be



The danger of children's internet use www.youtube.com



## Make sure you have open lines of communication with your children.

Officentimon lides are communicating with strangers because there is no communication in the house. Have open discussions with your children so they feel comfortable talking with you. They should know that if they neceive material that bothers them or is inappropriate, they should bring it to their parent's attention so it can be reported to local law enforcement. They need to feel conductable doing this.

Many times children feel they did something wrong or something they weren't supposed to do, so they think they will lose computer privile ges because of this. It is important for them to know that they cambring it to their parents' attention without getting in trouble.

How would you rate if your ward went on this meeting? The post with the most likes by Friday wins 2 GCs for a hotel dinner buffet!



Something for your wards :) http://www.youtube.com/watch?v=fmdWToVnWkA& feature=youtu.be



Playing and Staying Safe Online www.youtube.com

Tips for parents and children on how to stay safe online. For more help and advice visit google.com/familysafety

### September 26

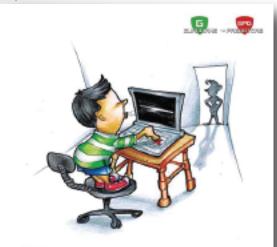
Some predators still pretend to be kids online. Here's something to share with the family: http://www.youtube.com/watch?v=HO2ourkwM3Q& list=PLBA657B7FC702BE03



Tom's Story www.youtube.com

Tom enjoys soccer and online games and he thought he knew Jack.....

### September 26 cont...



#### Be aware.

Parents should be castieves if a child souldcasy doses a between window on the computer when the parent source the result, or if the child doses? watche parent to see what the parent parent source the parent parents with the child doses? watche parent to see what the computer and thick the back batton on the tool bar at loss over and loade therein at the computer and thick the back batton on the tool bar at loss over and loade therein at the computer screen. Parents should also be aware of plenares coming in over the computer.

More free parental controls http://www.youtube.com/watch?v=68dPu3Ghck18. feature-youtu.be



REEP YOUR CHILDREN SAFE ON THE DITERNET!! www.youtube.com

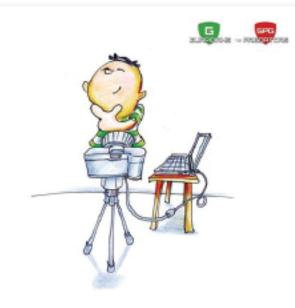
DOWNLOAD FOR FREE HERE http://megaprotector.com www.megaprotector.com

### September 27



### FIND OUT YOUR TRUE GURRDIAN SCORE

Send us a message if you want one of our trained staff to be a mystery predator and contact your ward. After initial contact, we will furnish you a detailed report on your ward's response to predator grooming tactics (mirroring, fishing, luring).



### Children should never upload a picture of themselves to the Internet.

They should also never e-mail a picture to this new person. Once the picture leaves your computer you have lost control of what can be done with the picture. A predator can do anything they want with it. For the website (www.guardiansvspredators.info), the following additional topics were discussed in detail:

- Related resources on Cybercrime, Cybersafety and SPG
- FAQs for wards and guardians
- What is Sexual Predator Grooming?
- Predators: Who are they?
- 3 things guardians can do today

The website also provided links and "Share This" buttons to the Facebook page to support Social Media campaigns.







#### Frequently Asked Questions

Below are some Frequently Asland Questions from children and adults. FAQs for children What is online grooming? Online grooming is when a person over the age of 18 contacts a child under 16 to form a trusting relationship, with the intention of later engaging is a sexual act either via mobile telephone, webcam er in ...

Continue reading -



Related resources on Cybercrime, Cybersafety and SPG

We've put tegether several links (and will add more) to keep you informed about cybercrime cybersafety and SPG: Microsoft Salety and Security Center The Cyber Salety More Cyber Safety achice and Help for Parents Child Securit Abuse: 6 Stages of Groening Grooming: What is it? Is your child being groomed by a Prodator?



Take the survey and help us improve campaigns against SPG

Geordians vs. Fredators learnh online survey Want to help curb online secual predators? Take cur survey and help us improve campaigns against SPG. Your responses will be logit confidential and results from the survey will become part of a baseline data that will help us design more effective communication materials the ourvey now:



Protect your Children from Pedophiles online

Campaign Posters on Internet Safety and Online Predator Assertions Yeu can deveload or share the campaign posters through the Guardians vs. Predators Pacebook page One in four children is chat rooms on the internet will be solicited by a child predator. These pedophilas see a target-rich environment for finding their prey, and the internet internet...



Guardians vs. Predators launch Facebook Site to boost campaign against SPG G

Pacebook Site to boost campaign against SPG The group behind the social campaign Guardiano va. Predators toold to where the action is in terms of reaching out to their audience – online. Facebook, as the most popular social media site on the planet is the group's tep choice to get their messages accoss fast. Posters...

### What is SPG ?

Search ....

## G

#### website cont...

#### Sexual Predator Grooming

SPG

they have something to hide:

PDS

DET

PRW PRW

Sexual offenses are most aften planned. They are not usually impulsive acts or mistakes. Sexual affenders do things to "act up" potential victims in an effect to manipulate them into assual adapters. This is called "grooming". Serie grooming behaviors are does to try to get the potential victim intersected in the offender or to see how the potential victim may react if a sexual advance is made. Grooming is part of a process in the actions offenders on gage in the leade up to the actual affense. Grooming can also involve threats, bribes, or coercive acts. Grooming behaviors are sexual abuse "ted flags." Coercion in when thicks, power, tatus, bribes, druge, alcohol, or force is used to manipulating a person into doing something. The pedophile four F's are Friendship, Fartasy, Fear, Feare.

WRTCH DUT if your ward uses the following codes below, w

CHAT CC

Parents Are Watching

Parents Over Shoulder

208 final report air @ 150

Parents In Room

### Recent Posts

Encountly Asked Questions Related resources on Cyberceime, Cyberceinty and BEG Take free survey and help us improve comparison against BEG Protect your Children from Perdophies online Geneticne vs. Predators bunch Facebook Site to boost correstor

Guardians as primary link to provide basic safety precautions for children using the internet

Guardiana refer to legal guardians such as parents & "temporary" guardians life internet reshop owners who have 'oustody' of finite during operation haves, elder siblings, teachers and echool authorities, and other members of the

new madia and cybersafety successfully. Help teach children to safely and ethically use digital devices!

community. As Guardians in today's modern world, guidance is critical for children to ravigate through the web of social,

.

#### Search ....

#### Recent Posts

Frequently Asked Questions Related resources on Cybercrime, Cabersafety and SPG

Take the survey and help us improve campaigns against SPG

Protect your Children from Pedaphiles animo

Guantiano vo. Prodatero launch Facebook Site to boost campaign against SPG

#### Like us on Facebook!

re Predators (see Predators).

ion Facaboak, and nav

Internet access.

Guardians Vs. Preflators Visite the Valide the Predictors

#### Predators

#### Who are they?



The Internet is becaming an increasingly dangerous place for children and beenagers whose online profiles often attract appreasive sexual predictors, according to US Federal Prosecutors in a 2008 report released by the University of New Hampahine(1). Although the internet is widely accessible, many countries do not have laws or restrictions in place to curb the so called second predators. In the Philippines, a country who acce became the text or SMS capital of the world, internet use is parvasive became access is open and laws are lost when it, comes to minors using the internet.

Guardians

Identity theeves, cyber bullies, phishers, scarnmers are verious online

oriminal personas – and one of the most notorious are the sexual predators who violimize children. Classified as padaphilacs by the medical world, these persons are typically characterized by a primary or exclusive sexual interest toward propulsecond children and adolescents. Added to this is the growing number of supportors – those with are involved in the trade and/or distribution of online materials such as photos or videox of children for the consumption of padophiles and those with adnormal sexual tendencies. The other more surprising fact is that online child molesters are not only cartined is pedophiles.

According to an article published by the American Psychologist, media stories about "enfine predators" who use the internet to gain access to young victims have become a staple of news reports since the late 1990s, when youth internet, use became videopread. Much of the publicity about these cases depicts online melesters who use the internet to lune children into servual assaults [2].

Below is an extract from the article Online "Predators" and Their Victims published by American Psychologist which and led the child sexual predator [3]:

#### Recent Posts

Search.

Frequently Askad Quastians Related resources an Cybercrima, Cybercatety and SPG

Take the savey and help as impose compaigns against SPG Protect your Children from Pedophias politik

Guardians vs. Predaters launch Facebook Site to boost carnoaign against SPG

#### Like us on Facebook!



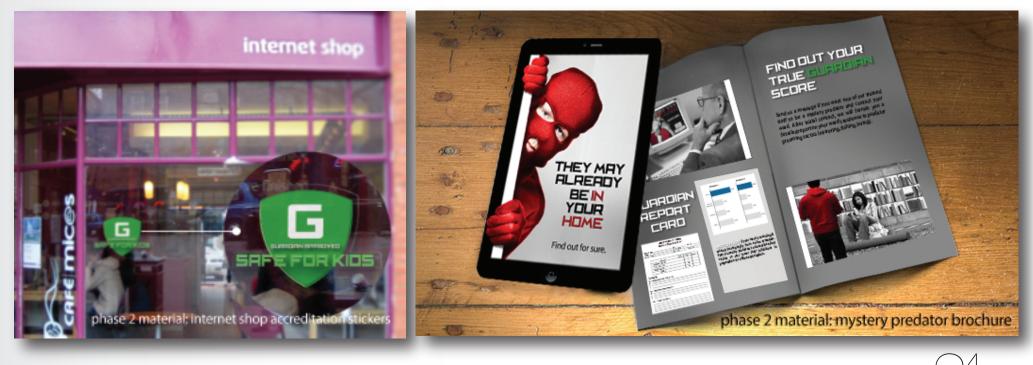
You and the others the Quardians Vo. Prediction.

### Audience-building

The campaign for webpage visits/engagement was done through the following:

- Posting in Facebook Timelines of project members' personal accounts/groups
- Personal invitation through Facebook Private Messages/SMS
- Facebook page contests where prizes were given out to encourage audience engagement and sustain interest on the campaign
- Links, Like and Share buttons for Facebook page on website
- Related 3rd party YouTube videos that are open for sharing and embeds were also utilized in order to provide variety in terms of content. Videos were proven to be very effective tools for information dissemination online.

### For succeeding phases, the following are pipeline materials:



## 8.0 MONITORING & EVALUATION

The success of the program will be determined by the following measures:

	Process Evaluation		Impact Eva	aluation
Inputs	Activities	Outputs	Short-term Outcomes	Long-Term Impacts
Project Management Research & Design Sponsorship for incentives Facebook advertising, Web hosting & other fees Collateral production	Awareness drive thru Facebook and other social media + website + other blogs Creation of Guardian-ap- proved standards for internet shops including an accreditation process	Increased campaign visibility & exposure (by 200% of the population size) by the 3rd month Increase in use of paren- tal controls/quality of communication with wards (by 50% of initial population size) by the 6th month Creation of a similar advocacy group (at least 1) that is independent from the project by the 8th month	Increased number of people with awareness on the issue Continued monitoring & dialogue of guard- ians with their wards Increased scope of advocacy/involvement against online preda- tion from families to communities	Creation of critical mass that will: • Influence an anti-on- line predation amend- ment on the Philippine Cybercrime Law • Lead to the establish- ment of a regulatory board/censure on Internet access for minors • Institutionalize a watchdog agency against online preda- tion

All members were involved in monitoring project progress for the 1st month of Phase 1. Designated monitoring personnel shall be available after the 1st month evaluation. Monitoring is done weekly for Facebook thru the Facebook Insights Data Report and monthly for the website. An initial 1st month evaluation shall be conducted so necessary adjustments can be made. After which, evaluation shall be conducted at the end of each phase.

## 9.0 BUDGET

The following are based on the 1st month of Phase 1 only:

Expenditure/Item	Particulars	Cost (in USD)	Remarks
Project Management	Meetings	0	Via Skype & Yahoo mail
	Documentation & File Sharing	0	Via Google Drive & We Transfer
	Communication (Internet & Telecom)	10	
Research & Design	Document Printing, Photo scanning	0	Donated
	Graphic artist talent fee	50	Discounted from \$150
	Stock image purchase	0	
	Survey hosting	0	Via fluidsurveys.com
Sponsorship for incentives	Solicitation letters + product information kit	10	
	Prizes (valued at \$100)	0	Donated
Fees	Domain hosting	15	
	Website hosting	25	
	Domestic courier (for prizes)	0	Donated
Total		\$110	Split among project members

## 10.0 CAMPAIGN IMPLEMENTATION & MANAGEMENT (1ST MONTH)

Activity		Person Responsible	Duration	Cost (in USD)
Pre-planning	Research on topic & draft proposals	All	Aug 5 - 16	0
Planning	Create minutes of planning session	Rhods	Aug 17	0
	Draft Project Implementation Plan	Mara	Aug 18 - 21	0
	Activate online accounts (file-sharing, survey)	Mara	Aug 22	0
Research	Creation of baseline survey	Ana	Aug 22 - 23	0
	Creation of post survey	Mara	Aug 24 - 25	0
	Pre-testing & refinement of surveys	All	Aug 26 - 27	0
	Administration of surveys	All	Aug 28 - 31	0
	Data collection & analysis	Mara	Sept 1 - 3 Sept 29 - 30	0
	Review related literature	Rhods, Jae	Aug 22-25	0
Design	Branding & concept	Jae	Aug 26 - 27	0
Design	Pre-testing & refinement	All	Aug 28 - 29	0
	Production of designs	Jae, Ace	Aug 30 - Sept 7	50
Accounts	Solicitation of prizes	Lizette	Aug 22 - Sept 3	10
	Purchase of web domain & hosting	Rhods	Aug 23	40
Facebook	Set up of Facebook account	Lizette	Sept 1	0
set-up	Campaign for likes	All	Sept 2 - 28	5
Audience Management	Monitoring & responding to comments	All	Sept 2 - 28	0
5	Prize delivery	Lizette	Sept 22 - 28	0
Website	Design	Rhods	Sept 1 - 7	0
Management	Content Management	Rhods	Sept 8 - 28	0
Campaign Management	Follow up progress & deadlines	All	Aug - Sept	5
Culmination	Draft final report	Jae	Sept 29 - 30	0
	Refinement	All	Oct 1 - 2	0
	Layout & submission	Jae	Oct 3 - 4	0
Total			61 days	\$110

### Project Management At a Glance

	1	AU 2	4	1	SEI 2	4
PLANNING						
RESEARCH						
DESIGN						
ACCOUNT MGT	-					
ONLINE MGT						

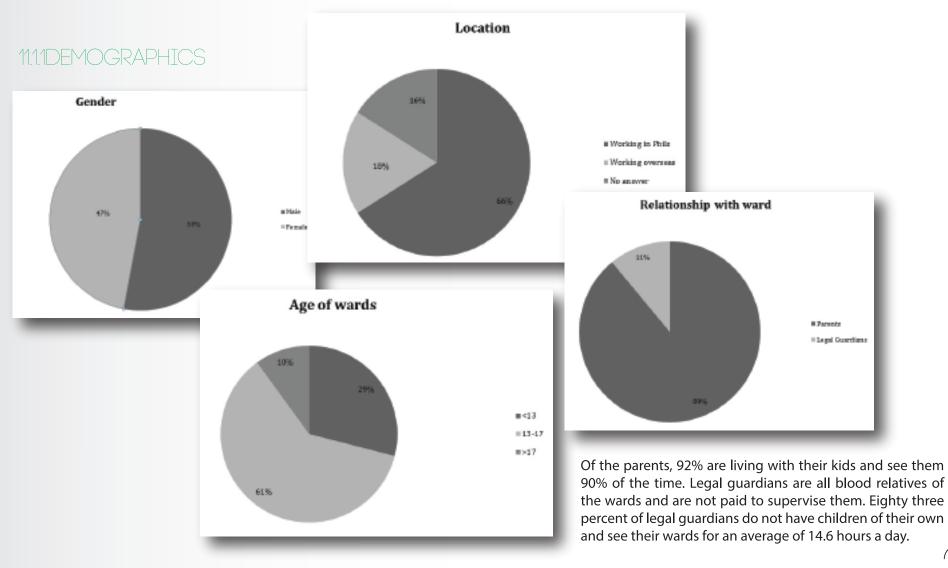


## 11.0 RESULTS

	GOALS	RESULTS
Behavior	50 guardians to visit and like our Facebook page	Accomplished. Earned 182 likes.
	50 guardians to participate (by comments or posts) in Facebook activities	Accomplished. Got responses from 51 unique page fans.
	20% of page fans to share content on their own Timelines	Partially accomplished. Earned total 28 shares from 8 page fans.
	50 guardians to take at least 1 action against online predation	Partially accomplished. 31 guardians acted against online predation [See <b>11.2</b> ]
Knowledge	Increase page consumption (total likes, people talking about the page, weekly total reach) by at least 50%	Accomplished [See <b>Figure 11.2.3</b> ] Total likes increased by 51.69%, people talking about the page by 70.97%, and weekly total reach by 150.72%
	50 guardians to confirm improved knowledge on online predation	Partially accomplished. 33 guardians considered themselves more knowledgable on the topic.
	50 guardians to confirm increased ability to detect signs of online sexual predation grooming	Partially accomplished. 31 guardians can now detect SPG signs
Belief	50 guardians to rate online predation as a real area for concern	Accomplished. Earned 51 affirmations.
	10% of page fans to show intention (thru comment or post) on taking action against online predation	Accomplished. 17% of fans took action against online predation
Create baseli online behav	ine data on guardian demographics & <i>v</i> ior	Accomplished [See <b>Figure 11.1</b> ]

## 11.1 BASELINE DATA

These are lifted from the baseline survey administered from Sept 1 – 3 thru Fluid Surveys: http://fluid-surveys.com/surveys/upou-guardiansvspredators/guardians-vs-predators/



## 11.1.2 INTERNET ACCESS & PARTICIPATION

### Top 3 purposes for using the Internet

Work or school research - 83%
 Socializing - 79%
 Leisure or games - 50%

Main Internet access point Personal desktop – 60%

Mostly used online interactive services 1. Social media – 92% 2. Instant messaging - 55%

Familiarity of online services
1. Social media – 100%
2. Video sharing – 80%
3. Instant messaging – 75%
4. Fora – 12%

Knowledge of online services Above average (can figure out different settings on their own) – 62%

Knowledge on parental controls Filtering & blocking – 52% Limiting time – 36% Blocking outgoing content – 30% Monitoring tools – 28%

## 11.1.3 LEVEL OF AWARENESS & INVOLVEMENT ON WARD'S ONLINE ACTIVITIES

Ward's main Internet access points Own cellphones/tablets – 37% Own laptops/desktops – 27%

Awareness of ward's online activities Mostly aware – 65% Not aware – 12%

Awareness of ward's online contacts Fully aware – 45% Not aware – 27%

### Top 3 ways how guardians manage their ward's online activities

1. Type/number of Internet-enabled gadgets allowed in the house – 39%

- 2. Monitoring time of Internet-enabled gadgets 35%
- 3. Managing privacy settings of online accounts 31%

## 11.1.4 QUALITY OF COMMUNICATION WITH WARDS

### Activities that encourage conversations between guardian & ward Dining – 92% Watching TV – 76%

Driving them to school or elsewhere – 49%

### **Topics commonly discussed:** Parent & child relationship issues – 73% Internet & gadgets – 71% Peer relationship & issues – 55%

## 11.1.5 LEVEL OF AWARENESS ON SOCIAL MEDIA THREATS

### Awareness ranking on online dangers by malicious users

- 1- Scams (phishing, charity fraud, pharming)
- 2-Spamming
- 3- Cyber bullying
- 4- Online predation

## Importance ranking of perceived ways to prevent victimization by malicious users

- 1- Not posting detailed personal information online
- 2- Not sharing photos/videos publicly online
- 3-Not visiting questionable sites
- 4- Not socializing thru instant messaging
- 5- Not playing online games with other gamers

## 11.2 POST-SURVEY DATA

The Post-survey was administered to the same group of respondents as the baseline survey from Sept 29-30 thru Fluid Survey: "http://fluidsurveys.com/surveys/upou-guardiansvspredators/post-campaign-survey.

### **Campaign improved guardians' knowledge on online predation** Yes - 100% No - 0%

Guardians believed online predation is a real area for concern Yes - 97% No - 3%

Guardians has increased ability to detect the online predator grooming process Yes - 95% No - 5%

### Action taken against online predation

Increased monitoring of wards' online activities/contacts – 52% Looked for more information about online predation – 45% Communicated the dangers of online predation to ward – 45% Applied parental controls (blocking, filtering, limiting time) – 32%

### Interactive media guardians will continue to monitor

Social networks - 47% Video sharing - 13% Instant Messaging - 59% Game sites - 3% Fora - 3%

 $\geq$ 

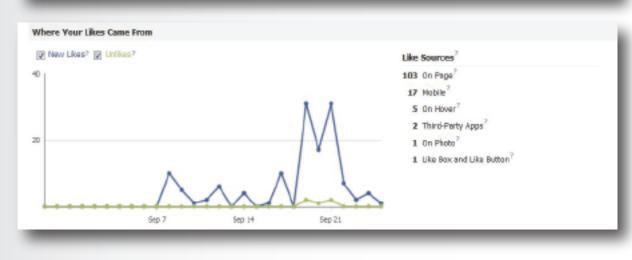
## 11.3 FACEBOOK METRICS

These metrics are produced via the Facebook Insights Data Report or a physical count by project members (until September 28, 2013).

## 11.3.1 FAN COUNT = 182



Countries <sup>2</sup>		Citi	es
152 Philippines		38	Bago City, Bago, Philippines
4 United States of A	America	25	Cebu City, Philippines
3 Singapore		12	Manila, Philippines
3 United Arab Emira	stes	9	Quezon City, Philippines
3 Hong Kong		9	Bacolod City, Bacolod, Philippines
2 Canada		7	Dallo City, Philippines
1 Germany		4	



29

## 11.3.2 RESPONSES TO ACTIVITIES WITH PRIZES

Activity 1 (What do predators look like): Earned 12 entries, 1 share and 4 likes. 135 people saw the post and 3 winners were awarded out of 5 possible winners.

Activity 2 (Poll of the week): Earned 21 entries, 1 share and 7 likes. 332 people saw the post and 4 winners were awarded out of 5 possible winners.

Activity 3 (How would you rate?): Earned 3 entries and 9 likes. 78 people saw the post and 1 winner was awarded out of 1 possible winner.

## 11.3.3 WEEKLY PAGE CONSUMPTION





## 12.0 DISCUSSION

In the baseline survey, online predation was ranked by guardians as the topic they were least aware of among the list of common online dangers by malicious users. Guardians were also found to display knowledge only of online predation stereotypes, and this is reflected in what they think the best preventive actions are: not posting of personal information or sharing photos/videos publicly. Socializing through instant messaging & gaming portals by wards were also deemed less important areas for concern, even if these are the main venues used by online predators for the sexual grooming process. Hence, as the pioneering local campaign on sexual predation which debunked its myths, it was no surprise that Guardians vs. Predators resulted in the 100% increased knowledge on and 95% increased belief against online predation by guardians.

It is also fortunate that guardians are already Internet/computer-savvy, aware of their wards' online activities, and have open communication lines with them. This allowed guardians to accept and adapt the campaign's calls to action better, and is confirmed by their top actions taken at the end of the campaign: increasing monitoring of ward's online activities, seeking more information on online predation, and communicating online dangers to wards. The material rewards given also decreased the cost of adopting campaign-promoted behaviors.

For the minority who were not convinced of the campaign, we attribute this to the single promotional channel (cyberspace) used by the proponents. We believe that once the campaign expands offline and completes its 2nd and 3rd phases, online sexual predation in the Philippines can achieve similar notoriety as cyber bullying.

The following are recommended actions for the next phase of project implementation:

- · Continued posting of interactive (games, polls) and multimedia (instructional videos) materials.
- Continued branding of all communication materials [See Appendix D].
- Expanding the campaign to offline locations such as Internet cafes, schools, libraries, and mount symposia which encourage community participation & feedback.
- Producing tangible offline materials for stronger branding and visibility (e.g. stickers, flyers, 3D installations).
- Partnering with other groups & organizations of similar interests.

## **13.0 APPENDICES**

## A. LITERATURE SOURCES:

- 1. Stop Online Predator (www.stopanonlinepredator.org)
- 2. Cybertipline America (www.missingkids.com)
- 3. Delete Predators (www.deletepredators.com)
- 4. The Rebecca Project (www.rebeccaproject.org)
- 5. Not With My Child (www.notwithmychild.org)
- 6. The Hero Project (heroproject.org)
- 7. Laurel House Australia (laurelhouse.org)
- 8. Maryland Coalition Against Sexual Assault (www.mcasa.org)
- 9. Together We Heal (together-we-heal.org)
- 10. Community Alliance Against Sexual Exploitation (caase.org)
- 11. Wolak, J. et.al. (2008). Online Predators and Their Victims: Myths, realities, and implications for prevention and treatment. American Psychologist.
- 12. Federal Bureau of Investigation (fbi.gov)
- 13. Enough is enough (www.enough.org)
- 14. Insafe (www.saferinternet.org)
- 15. Saunders, V. (nd) Internet Predators: what you need to know to protect your children. Retrieved August 28, 2013 from https://wiki.uww.edu/other/childdevresource/imag-
- es/2/2c/Internet\_predators\_pdf.pdf
- 16. Microsoft Security Bulletin
- 17. Philippine Cybercrime Law (RA 10175)
- 18. Anti-Child Pornography Act of the Philippines (RA 9779)
- 19. National Sex Offender Public Website http://www.nsopw.gov/en/Education/-FactsMythsStatistics?AspxAutoDetectCookieSupport=1. Retrieved Sept. 22, 2013 from http://sudbury.patch.com/groups/victoria-kempf-internet-safe-
- ty-bloggers-blog/p/bp--stats-about-online-predators-and-precautions-parec47b01a336
- 20. Kempf, V. (2012) Stats About Online Predators and Precautions Parents Should Take
- 21. www.virtualglobaltaskforce.com
- 22. http://www.divinecaroline.com/self/self-discovery/sexual-pre-
- dator-grooming-behaviors
- 23. Blustein, C. (2007, May 21). Summer break is cause for extra vigilance online. Tampa Tribune. Retrieved July 18, 2007, from LexisNexis database.
- 24. Wolak, J., Finkelhor, D., & Mitchell, K. J. (2004). Internet-initiated sex crimes against minors: Implications for prevention based on findings. February–March 2008. American Psychologist 127 from a national study. Journal of Adolescent Health, 35, 424.e11–424.e20.

#### 25. Various YouTube videos:

http://www.youtube.com/watch?v=6BdPu3Ghckl&feature=youtu.be http://www.youtube.com/watch?v=HO2ourkwM3Q&list=PLBA657B7FC702BE03 http://www.youtube.com/watch?v=fmdWToVnWkA&feature=youtu.be http://www.youtube.com/watch?v=1gWOywMJUfE&feature=youtu.be http://www.youtube.com/watch?v=9waE2A-ulxQ http://www.youtube.com/watch?v=vUaN3Q5EU4E http://www.youtube.com/watch?v=M2PMePCCk6A

## B. BASELINE SURVEY INSTRUMENT

## 1. I surf or use the Internet for: (you may choose more than 1) work or school research

socializing or networking (to get in touch with family/friends) business leisure or games shopping or bills payments others, please specify...

#### 2. I access the Internet mainly through: (choose only 1)

smartphones personal or office desktops or laptops tablets or simliar gadgets rented computers (ex: at an Internet café)

#### 3.I have heard of or came across: (you may choose more than 1)

Social Media (Facebook, Google Plus, Instagram, Twitter, Tumblr) Video Sharing (YouTube, Break, Metacafe, Dailymotion, Vimeo) Instant "Chat" Messaging (MSN, Yahoo, ICQ, AIM, Gtalk) Forum (virtualteen, teenhut, teenspot)

#### 4. I am an active user of these online interactive services: (you may

choose more than 1) Social Media Video sharing Instant Messaging Forum

## 5. My knowledge about using these services (privacy control settings included) is: (choose only 1)

techie or expert level (can't be fooled or can even hack) above average level (can figure out different settings on my own) below average level (can explore the sites on my own but not familiar with most settings)

near zero level (can't explore the sites on my own most of the time)

#### 6.I am aware of the following Internet parental controls:(you may

choose more than 1) Filtering & blocking Blocking outgoing content Limiting time Monitoring tools I am not aware of any

#### 7.My child/ren/wards access the Internet mainly through: (choose only

1) their own laptops/desktops their own gadgets (cellphones/tablets) the family laptop/desktop computer rentals (going to an Internet café)

#### 8. I am aware that my child/ren/wards:

is/are active members of social networking/photo & video-sharing/forum sites or instant messaging tools (please specify):

slightly aware of their online activities (can see and hear them use it, but don't interfere with their activities) not aware of their online activities

#### 9. I am: (choose only 1)

fully aware if my child/ren/ward's online contacts are those they have previously met offline or just made online partially aware if my child/ren/ward's online contacts are those they have previously met offline or just made online not aware who are on their lists

## 10. I (help) manage my teenager's/ward's online activities through: (you may choose more than 1) $\,$

the type and/or number of gadget I give or allow them to use in the house the number of days/hrs they can spend on their gadgets the privacy settings of their online accounts the Internet or wi-fi passkey the computer/gadget password the account password and username I don't find it necessary to manage their online activities

#### 11. We (parent/guardian and child/ward) usually get to talk (as in chat) while/ through/ when: (you may choose more than 1)

dining driving them to school or elsewhere playing games (please indicate which of the following: online/board/sports/outdoor/etc.) watching TV strolling doing house chores phone (text/call) or social media networks others, please specify... none of the above (we rarely talk, much less chat)

#### 12. I can communicate with my kids/teens/wards about: (you may choose more than 1) Internet and gadgets romance and sex parent and children (guardian and ward) relationship issues peer relationships and pressure everything under the sun, however trivial (please cite an example)

everything under the sun, however trivial (please cite an example) others, please specify... almost nothing

13. I am aware of the following online dangers by malicious users: (rate 1-4, with 1 as the topic you're most knowledgeable of) cyberbullying & cyberstalking

scams (phishing, charity fraud, pharming) online predation spamming

## 14. I believe my child/ren/ward can prevent being victimized by malicious users thru: (rate 1-5, with 1 as the most important)

not posting of detailed personal information online not sharing photos/videos publicly online not socializing thru instant messaging not visiting questionable sites not playing online games with other gamers

#### I am the parent/guardian of:

Please indicate the gender and age of your child/ren/ward.

#### FOR PARENTS ONLY:

Do you work? Please indicate (Yes/No : Philippines/Overseas) Do you and your kids/teens live in the same house? Do you get to see your kids/teens everyday, except during out-of-town engagements either of kids/teens or parents?

#### FOR GUARDIANS ONLY:

What is your relationship to your ward/s? their parents? Do you live with your ward/s' parents? Are you paid as guardian? Do you have (other) work? Do you have children of your own? How many hours (average) in a day do you see your ward/s in the house?

#### Thank you very much!

## C. POST-SURVEY INSTRUMENT (MONTH 1 OF PHASE 1)

**1. The campaign improved my knowledge on online predation.** True/False

**2. I now believe online predation is a real area for concern.** True/False

**3. I can now detect if my ward is being groomed by online predators.** True/False

**4.** After learning about online predation, did it prompt you to take action(s)? Y/N

**4.1 If yes, what did you do? (you may choose more than 1)** Increased monitoring of wards' online activities/contacts Looked for more information about online predation Communicated the dangers of online predation to my ward Applied parental controls (blocking, filtering, limiting time) Others, please specify: \_\_\_\_\_

### 5. Which interactive media used by your ward will you continue to monitor? (you may choose more than 1)

Social networks (please indicate which service) Video sharing (please indicate which service) Instant "Chat" Messaging (please indicate which service) Game sites (please indicate which one) Forums (please indicate which one) I don't think it's necessary to monitor

## D. SAMPLE PRIZES

The following are examples of branded rewards given during the 1st month of campign:



Guardians vs. Predators stationery packs



# GUARDIANS VS PREDATORS

CONTRIBUTORS

SOLIS, R., SANTOS, J., OLITRES, L., ESCUREL, M., BALBOA, A.